



FREQUENTLY ASKED QUESTIONS

Have questions about Fypon products? Check out our list of frequently asked questions.

If your question isn't answered here, contact customer service at 800.446.3040 or drop us an e-mail.

BUYING PRODUCTS

WHERE CAN I BUY FYPON PRODUCTS?

FYPON PRODUCTS ARE AVAILABLE NATIONWIDE. VISIT OUR ONLINE DEALER LOCATOR OR CALL 1.800.446.3040 TO BE LINKED UP WITH THE CLOSEST FYPON DEALER TO YOU.

CAN I BUY DIRECT FROM THE COMPANY/MANUFACTURER?

NO. ALL PRODUCT SALES GO THROUGH DEALERS IN YOUR AREA. TO LOCATE A DEALER IN YOUR AREA, VISIT OUR ONLINE DEALER LOCATOR OR CALL 1.800.446.3040.

HOW DO I BECOME A FYPON DISTRIBUTOR?

IF YOU WOULD LIKE TO BECOME A FYPON DISTRIBUTOR, VISIT OUR BECOMING A DISTRIBUTOR SECTION ON WWW.FYPON.COM

HOW MUCH DO THE FYPON PRODUCTS COST?

PLEASE CHECK WITH YOUR LOCAL FYPON DEALER FOR RETAIL PRICING.

WHAT IS THE WARRANTY FOR THESE PRODUCTS?

OUR PRODUCTS HAVE A LIFETIME LIMITED WARRANTY FOR HOMEOWNERS AND A 4 YEAR COMMERCIAL LIMITED WARRANTY. SEE YOUR FYPON SELLER OR WWW.FYPON.COM FOR COMPLETE LIMITED WARRANTY DETAILS AND EXCEPTIONS.

EDUCATIONAL INFORMATION

WILL THESE PRODUCTS MELT IN HIGH TEMPERATURES?

FYPON PRODUCTS WILL NOT MELT UNDER NORMAL USE CONDITIONS. WE RECOMMEND FOLLOWING ALL FYPON PAINTING INSTRUCTIONS TO ENSURE TOP PERFORMANCE OF THE PRODUCT.

WHAT STYLES OF URETHANE ARE THERE?

URETHANE - OUR POLYURETHANE DECORATIVE MILLWORK AND TRIM DELIVER THE BEAUTIFUL, AUTHENTIC DETAILS AND RICH TEXTURES OF FINELY FINISHED WOOD, RUGGED TIMBER AND CLASSIC STONE ACCENTS.

WHAT ARE ITS BEST USES FOR THE BUILDING INDUSTRY?

FYPON PRODUCTS ARE THE PERFECT MATERIAL FOR HOMEOWNERS EXTERIOR OR INTERIOR TRIM. THEY ARE A LIGHTWEIGHT MATERIAL THAT IS EASY TO WORK WITH. ITS CLOSED CELL STRUCTURE RESISTS WATER ABSORPTION. THIS HELPS PREVENT THE MATERIAL FROM SPLITTING, FLAKING, CHIPPING OR BLOATING.

URETHANE - DUE TO THE ABILITY TO MOLD THE MATERIAL, DECORATIVE TRIMS WITH DETAILED DESIGNS ARE EASY TO PRODUCE. LARGE MOULDING PROFILES CAN BE MADE OUT OF ONE PIECE OF URETHANE, INSTEAD OF LAYERING WOOD TO CREATE THE SAME LOOK. THIS SAVES ON LABOR AND TIME.

HOW DOES URETHANE COMPARE TO POLYPROPYLENE?

URETHANE HAS AN AUTHENTIC WOOD APPEARANCE AND CAN BE MOULDING TO RESEMBLE ACTUAL WOOD GRAIN. ONCE THE PRODUCT IS STAINED, IT IS DIFFICULT TO TELL IF IT IS WOOD OR URETHANE. POLYPROPYLENE HAS A FINISH THAT GIVES IT A SLIGHT SHINE AND USUALLY IS NOT SOLID THROUGH THE PIECE. POLYPROPYLENE IS ALSO A THERMOPLASTIC POLYMER AND CAN WARP WITH INTENSE HEAT.

HOW DO I PREVENT UV FADING/DETERIORATION?

UV RAYS DO NOT AFFECT PROPERLY FINISHED PRODUCT. PLEASE SEE THE FREQUENTLY ASKED QUESTIONS ON FINISHING FOR THE TYPE OF PRODUCT THAT YOU ARE PURCHASING TO BE CERTAIN YOU ARE FINISHING YOUR PRODUCT TO SPECIFICATIONS.

INSTALLATION INFORMATION

WHAT TYPE OF SKILLS ARE NEEDED TO INSTALL FYPON URETHANE PRODUCTS?

NONE. IF YOU CAN INSTALL WOOD PRODUCTS, YOU CAN EASILY INSTALL FYPON PRODUCTS. THEY CAN BE NAILED, CUT AND SANDED JUST LIKE WOOD PRODUCTS.

ARE SPECIAL SUPPLIES NEEDED TO INSTALL FYPON PRODUCTS?

PVC - FYPON RECOMMENDS NONCORROSIVE FASTENERS AND PROPER APPLICATION OF PVC COMPATIBLE ADHESIVE IS IMPERATIVE THROUGHOUT INSTALLATION.

URETHANE - WE RECOMMEND USING NONCORROSIVE FASTENERS ALONG WITH POLYURETHANE COMPATIBLE ADHESIVE. THE ADHESIVE IS RECOMMENDED TO PLACE BETWEEN DECORATIVE MOULDING JOINTS AND TO SECURE THE FYPON PIECE TO THE WALL ALONG WITH MECHANICAL FASTENERS.

WHAT ARE SOME GENERAL TIPS ABOUT INSTALLING FYPON PRODUCTS?

PVC - IS RELATIVELY FAST AND EASY TO INSTALL. TO ENSURE SMOOTH OPERATIONS WHEN INSTALLING PVC COLUMN WRAPS, IT IS IMPERATIVE TO HAVE CONSTRUCTION ADHESIVE AND FASTENERS ON HAND. FYPON RECOMMENDS NONCORROSIVE FASTENERS. THE JOINTS CAN EASILY BE BONDED WITH PVC COMPATIBLE ADHESIVE TO PREVENT SEPARATION OF JOINTS.

URETHANE - NEVER INSTALL PRODUCTS WITH FASTENERS ONLY. FOR BEST RESULTS, ALWAYS USE NONCORROSIVE FASTENERS ALONG WITH POLYURETHANE COMPATIBLE ADHESIVE ON THE BACK AND AT ALL DECORATIVE MOULDING JOINTS.

WHAT TYPE OF WEATHER CONDITIONS ARE NECESSARY TO INSTALL EXTERIOR FYPON PRODUCTS?

URETHANE - FOR EXTERIOR APPLICATIONS, URETHANE PRODUCTS CAN BE INSTALLED IN ANY TEMPERATURE, HOT OR COLD, AND IN ANY KIND OF WEATHER.

ANYTHING SPECIAL I SHOULD KNOW ABOUT STORING FYPON PRODUCTS?

URETHANE - THESE PRODUCTS CAN BE STORED EITHER INSIDE OR OUTSIDE, BUT AREAS OF EXTREME HEAT SHOULD BE AVOIDED. FOR OPTIMUM USE, POLYURETHANE COMPATIBLE ADHESIVE SHOULD BE STORED AT ROOM TEMPERATURE UNTIL READY TO USE. ACCLIMATE URETHANE PRODUCTS BEFORE INSTALLATION UP TO 10 HOURS.

HOW CAN FYPON PRODUCTS BE CUT AND FABRICATED?

PVC - PVC COLUMN WRAPS BY FYPON CAN BE TRIMMED TO SIZE WITH A TABLE SAW OR CIRCULAR SAW USING A BLADE DESIGNED FOR WOOD OR PLASTIC. SHAPED EDGES CAN BE MACHINED WITH A HAND ROUTER. NO SPECIAL EQUIPMENT OR SAWS REQUIRED.

URETHANE - IN MANY CASES, WE CAN ALTER ONE OR MORE STANDARD PARTS THAT CLOSELY MATCH YOUR REQUIREMENTS TO CREATE A PART THAT FITS YOUR PROJECT SPECIFICATIONS. IF YOUR PROJECT REQUIRES A SHAPE, SIZE OR PROFILE THAT YOU DO NOT SEE, WE HAVE THE DESIGN AND PRODUCTION CAPABILITIES TO TURN YOUR SKETCH AND DIMENSIONS INTO ALMOST ANY MILLWORK OR TRIM PRODUCT IMAGINABLE.

HOW DIFFICULT IS IT TO MAINTAIN AND REPAIR PVC ONCE IT'S INSTALLED?

NOT DIFFICULT AT ALL. PVC IS CONSIDERED A LOW MAINTENANCE PRODUCT AND IT'S SURFACE CAN BE EASILY CLEANED WITH SOAP AND WATER. IF PVC GETS A MINOR NICK, SCRATCH OR DENT IN IT, REPAIR CAN BE DONE EASILY WITH BOND & FILL™ EPOXY.

WHAT ARE THE RECOMMENDED FASTENING PROCEDURES FOR URETHANE & PVC?

PLEASE SEE INSTALLATION INSTRUCTIONS ON OUR WEBSITE FOR PART SPECIFIC RECOMMENDED FASTENING PROCEDURES. NOTE THAT PRODUCTS SHOULD NEVER BE INSTALLED WITH FASTENERS THAT ARE SUSCEPTIBLE TO CORROSION, AND THAT PROPER USE OF COMPATIBLE ADHESIVES IS CRUCIAL TO CORRECT INSTALLATION.

WHAT IF I USE ANOTHER FASTENING PROCEDURE FOR URETHANE AND PVC?

FYPON PRODUCTS MUST BE INSTALLED TO OUR RECOMMENDATIONS, INCLUDING USE/TYPE OF ADHESIVE AND FASTENERS, OR THE LIMITED WARRANTY WILL BE VOID. SEE YOUR FYPON SELLER OR WWW.FYPON.COM FOR COMPLETE LIMITED WARRANTY DETAILS.

IS THERE A RECOMMENDED PROCEDURE FOR SITE DAMAGE REPAIR?

PVC – MINOR BLEMISHES CAN BE FILLED WITH PVC COMPATIBLE ACRYLIC URETHANE SEALANT.

URETHANE – MINOR SURFACE DAMAGE CAN BE REPAIRED USING A VARIETY OF PUR COMPATIBLE ADHESIVES, SEALANTS, AND FILLERS. SAND REPAIRED AREA, PRIME, AND PAINT TO FINISH.

DO YOU HAVE PART SPECIFIC INSTALLATION INSTRUCTIONS?

ALL INSTALLATION INSTRUCTIONS ARE POSTED ON WWW.FYPON.COM FOR YOUR CONVENIENCE.

WHERE CAN I GET SOME EXTRA HELP ON INSTALLATION?

YOU MAY FIND THE INFORMATION YOU NEED IN OUR ONLINE INSTALLATIONS GUIDES. IF YOU STILL NEED ADDITIONAL ASSISTANCE, CALL OUR TECHNICAL REPRESENTATIVES AT FYPON BETWEEN 8AM AND 5PM EST, MONDAY THROUGH FRIDAY, AT 1.800.446.3040.

PRODUCT BENEFITS

WHAT TYPE OF MAINTENANCE IS NEEDED TO KEEP FYPON PRODUCTS LOOKING GOOD?

VERY LITTLE, FYPON PRODUCTS ARE ALL LOW MAINTENANCE MILLWORK PRODUCTS, MAKING THEM IDEAL FOR BOTH THE INTERIOR AND EXTERIOR OF THE HOME.

I HAVE WOOD TRIM OUTSIDE MY HOUSE THAT'S BEEN INFESTED WITH TERMITES. IF I REPLACE IT WITH FYPON PRODUCTS, WILL THE SAME THING HAPPEN AGAIN?

NO. FYPON PRODUCTS ARE VERY DIFFERENT THAN WOOD PRODUCTS. THEY ARE CLOSED CELL STRUCTURES, MAKING THEM RESISTANT TO INSECTS.

MY HOUSE IS LOCATED IN A HIGH MOISTURE AREA ON THE COAST, SO THE OUTSIDE PRODUCTS TEND TO DECAY WITH SALT SPRAY AND FOG. WILL THIS HAPPEN WITH THE FYPON PRODUCTS?

NO. FYPON PRODUCTS HAVE A CLOSED CELL STRUCTURE MAKING THEM RESISTANT TO MOISTURE. THIS MAKES THE PRODUCT IDEAL FOR ALL TYPES OF WEATHER CONDITIONS, INCLUDING HIGH HUMIDITY AND COASTAL AREAS. THEY RESISTS ROTTING, WARPING, CRACKING, CHIPPING AND PEELING.

PRODUCT LITERATURE

WHAT TYPE OF LITERATURE IS AVAILABLE ON FYPON?

FYPON OFFERS A FULL LINE CATALOG THAT CONTAINS SMOOTH POLYURETHANE AS WELL AS PVC COLUMN WRAPS AND QUICKRAIL. WE ALSO HAVE A TIMBER & STONE CATALOG THAT SHOWCASES OUR TEXTURED POLYURETHANE OFFERING. PLEASE VISIT FYPON.COM AND SUBMIT A LITERATURE REQUEST FORM OR CALL 1.800.446.3040.

PRODUCT USAGE & FINISHING

WHY OR HOW DO PEOPLE USE FYPON PRODUCTS?

FYPON PRODUCTS ADD CHARACTER AND BEAUTY TO BOTH THE INTERIOR AND EXTERIOR OF HOMES. MANY HOMEOWNERS USE THE EXTERIOR PRODUCTS TO ADD "CURB APPEAL" TO THEIR HOMES AND MAKE THEM MORE ATTRACTIVE. ON THE INSIDE OF A HOME, PEOPLE USE MOULDINGS AND CEILING MEDALLIONS TO UPGRADE THE LOOK OF DIFFERENT ROOMS. IN ADDITION TO THEIR AESTHETIC APPEAL, FYPON PRODUCTS ARE LIGHTWEIGHT AND EASIER TO INSTALL THAN WOOD, PLASTER AND OTHER MOULDING PRODUCTS --- MAKING IT A TOP SELECTION OF BOTH BUILDING PROFESSIONALS AND CONSUMERS.

WHAT TYPES OF PRODUCTS ARE IN THE FYPON LINE?

THERE ARE THOUSANDS OF PIECES IN THE FYPON PRODUCTS LINE. GENERALLY, THE PRODUCTS FALL INTO THE FOLLOWING CATEGORIES: DECORATIVE MILLWORK, MOULDINGS, WINDOW TRIM, ENTRANCE TRIM, BALUSTRADE SYSTEMS, COLUMNS/COLUMN WRAPS, LOUVERS, AND QUICKRAIL® SYSTEMS. [CLICK HERE](#) TO BE LINKED TO THE FULL ON-LINE FYPON CATALOG.

DO THE PRODUCTS COME PRIMED AND READY FOR FINAL FINISHING?

YES. FYPON POLYURETHANE PRODUCTS COME DOUBLE-PRIMED WITH AN EXTERIOR GRADE COATING.

WHAT FINISH COAT MATERIAL SHOULD BE USED?

PVC - THE SURFACE HAS A CONSISTENT QUALITY AND FINISH THAT NEVER NEEDS PAINTING - NO SANDING, PRIMING OR SEALING. THESE PRODUCTS MAY BE PAINTED, IF DESIRED, BUT IS NOT REQUIRED. SINCE PVC IS A THERMOPLASTIC POLYMER, IT MUST BE PAINTED WITH A PAINT THAT HAS A LIGHT REFLECTANCE VALUE (LRV) OF 55% OR HIGHER. THERE ARE MANY SPECIAL FORMULATED PAINT SYSTEMS THAT WILL ALLOW DARK PAINT COLORS TO BE APPLIED TO PVC WITH LOW HEAT ABSORPTION. FYPON'S PAINTING INSTRUCTIONS MUST BE FOLLOWED OR THE LIMITED WARRANTY WILL BE VOID. SEE YOUR FYPON SELLER OR WWW.FYPON.COM FOR COMPLETE LIMITED WARRANTY DETAILS AND EXCEPTIONS.

URETHANE - THE PRE-PRIMED SURFACE IS READY TO STAIN OR PAINT - NO SANDING OR ADDITIONAL PRIMING NEEDED. IN ORDER TO MEET LIMITED WARRANTY GUIDELINES, THE PRODUCT MUST BE PROPERLY PAINTED OR STAINED WITHIN 90 DAYS OF INSTALLATION. EXTERIOR PRODUCT MUST BE PAINTED WITH AN EXTERIOR GRADE 100% ACRYLIC LATEX PAINT. TIMBER (WOODGRAIN PRODUCTS) MAY BE STAINED FOLLOWING THE PROCESS EXPLAINED IN THE WOODGRAIN FINISHING INSTRUCTIONS ON www.fypon.com PIECES CAN BE PAINTED ANY COLOR THE HOMEOWNER DESIRES, AND CAN ALSO BE FAUX PAINTED AND MARBLEIZED FOR MORE DECORATIVE LOOKS. SEE YOUR FYPON SELLER OR WWW.FYPON.COM FOR COMPLETE LIMITED WARRANTY DETAILS AND EXCEPTIONS.

QUICKRAIL - PRODUCTS SHOULD NEVER BE PAINTED, TO DO SO WILL VOID THE PRODUCT'S LIFETIME LIMITED OR 4 YEAR COMMERCIAL LIMITED WARRANTY . SEE YOUR FYPON SELLER OR WWW.FYPON.COM FOR COMPLETE LIMITED WARRANTY DETAILS AND EXCEPTIONS.

WILL YOU RECOMMEND A PAINT MANUFACTURER?

TO BETTER SERVICE OUR CUSTOMERS, WE HAVE WORKED WITH SHERWIN-WILLIAMS TO FORMULATE A COLOR AND SHEEN MATCH FOR OUR FACTORY-APPLIED PRIMER.

FYPON® OATMEAL:

RESILIENCE™ EXTERIOR LATEX

PRODUCT #K43W53

SHEEN: SATIN

BASE: DEEP BASE

FYPON® WHITE:

RESILIENCE™ EXTERIOR LATEX

PRODUCT #K42W51

SHEEN: FLAT

BASE: EXTRA WHITE

NO COLORANT NEEDS TO BE ADDED TO THE FORMULA

QUART AND GALLON FORMULAS ARE SHOWN BELOW:

QUART FORMULA:

W1 - WHITE 4/32, 1/64

B1 - BLACK 7/32, 1/64, 1/128

R2 - MAROON 4/32

Y3 - DEEP GOLD 15/32, 1/64,1/128

GALLON FORMULA:

W1 - WHITE 18/32

B1 - BLACK 31/32, 1/128

R2 - MAROON 15/32, 1/64

Y3 - DEEP GOLD 63,32

HOW OFTEN SHOULD IT BE PAINTED?

How often a product should be painted is determined by paint and application. PLEASE CONTACT YOUR LOCAL PAINT SUPPLIER FOR MORE DETAILS ON PAINTING SPECIFICATIONS.

WHAT IF I WANT A WOODGRAIN LOOK TO MY MOULDINGS?

FYPON OFFERS AN ASSORTMENT OF BEAMS, FLAT TRIM AND LOUVERS WITH A WOODGRAIN PATTERN AND TEXTURE MOLDED INTO THE PRODUCT. THE HOMEOWNER CAN THEN STAIN THE PRODUCT TO MATCH HIS OR HER COLOR SCHEME. FOR GUIDELINES ON HOW TO STAIN FYPON PRODUCT REFER TO THE WOODGRAIN FINISHING INSTRUCTIONS ON www.fypon.com.

ARE FYPON PRODUCTS JUST DECORATIVE?

NO. SEVERAL FYPON PRODUCTS ALSO SERVE FUNCTIONAL PURPOSES. WE HAVE A VARIETY OF FUNCTIONAL LOUVERS THAT INCREASE AIR FLOW IN THE ATTIC OF THE HOME, SQUARE LOAD-BEARING STRUCTURAL COLUMNS, AND STRUCTURAL PORCH POSTS AND EXTERIOR RAIL SYSTEMS.

WHERE CAN I GET MORE INFORMATION OF FYPON'S PRODUCTS?

CALL 1.800.446.3040 OR VISIT WWW.FYPON.COM